

Frequently Asked Questions



ARE SESSIONS BASED ON GIRL SCOUT GRADE LEVEL?

Camp is a great place for progression and we feel it is important to focus on girls' developmental needs at different ages. For this reason, you'll find that many of our sessions are now focused on specific grade levels aligning with the Girl Scout program. Girls within similar grade levels will be housed together and participate in similar activities designed for their age. Girls will travel in groups with their cabin mates to activities. Campers' schedules are set based on age and sessions: younger campers will have set schedules while older campers will have more flexibility.

WHAT WILL MY CAMPER EAT?

Meals provided at camp are kid-friendly and well-balanced. Our overnight campers receive three meals and one snack a day. Day campers receive a morning snack, lunch, and an afternoon snack.

WHAT ABOUT HEALTH AND DIETARY NEEDS?

The health and safety of your camper is our utmost concern. If your camper has a physical need, food allergy, religious dietary restriction, or any other special considerations, please specify in writing on the **Health History** form you complete online using [CampDoc.com](https://www.girlscoutsworld.org/campdoc). Vegetarian meals are an option and must be noted on forms. We are able to work with parents and guardians to meet a variety of diets due to allergies or other medical issues. If you would like to discuss any special considerations or diets before registering for camp, please contact us at CustomerConnections@gswcf.org.

WHAT IF MY CAMPER HAS SPECIAL NEEDS?

It is our hope to be able to serve all girls wishing to attend camp. We strive to make accommodations for special needs and are able to in many cases. Girls must be able to function in a 6:1 girl-to-adult ratio. Special needs may include a range of physical, medical, developmental, dietary, behavioral, or communicative abilities. Providing a safe and positive experience to all campers is of the utmost

COVID-19 CONTINGENCY: We are closely monitoring this ongoing health crisis and how it impacts our ability to host Girl Scout Summer Camp. The safety of our campers is our top priority and we will not move forward if we cannot safely and effectively hold camp. In the event that any camp session(s) are cancelled, a full refund (including the deposit) will be issued.

importance to us. We reserve the right to make decisions of participation based on the extent of the girl's needs and our ability to meet those needs in a camp setting. Please contact the camp director if you have any questions or concerns about your camper attending camp.

CAN MY CAMPER BRING HER PHONE OR OTHER ELECTRONIC DEVICE?

Summer camp offers a great opportunity to learn about and navigate social situations while not being constantly connected to the digital world. We have a "no electronics" policy at all camps. If your camper is experiencing a major challenge at camp, we will contact you to discuss the best way to help her navigate. We ask that campers leave all iPods, cell phones, tablets, e-readers, and smart watches at home. Standalone digital cameras are encouraged and allowed. Girl Scouts of West Central Florida (GSWCF) is not responsible for any loss or damage to your child's electronic equipment. Prohibited electronics that are brought to camp will be confiscated, placed in a secure location with the owner's name, and returned to parents at checkout. Our counselors and staff practice this policy with their personal devices as well. Please note that Camp Wildwood uses phones for communication between staff and both camps use digital devices for music and photos.

WHAT ABOUT SEVERE WEATHER?

Camp is open rain or shine! Programs may be modified in extreme weather conditions, including extreme heat. If severe weather is present, girls are moved to a safe location and alternative activities are offered. For specific weather-related emergency plans, please contact us at CustomerConnections@gswcf.org.

WHO WILL BE SUPERVISING MY CAMPER?

Our counselors and staff are selected based on their experience, enthusiasm, and desire to work with children in a camp setting. Our counselors strive to be role models with a focus on the needs of

CAMP LIFE

What's an average day at camp like?

Whether you're an overnight resident or a day camper, you can expect to have an action-packed schedule while at camp! Camp schedules may vary by session, location, and weather.

SAMPLE OVERNIGHT CAMPER SCHEDULE

7:15 a.m.	Rise and Shine!
8 a.m.	Breakfast
8:45 a.m.	Flag-Raising Ceremony
9:15 a.m.–noon	Morning activity rotations
Noon	Lunch
1–3 p.m.	Turtle Time* – Relax in your living unit with friends!
2–5:30 p.m.	Afternoon activity rotations*
5:45 p.m.	Flag-Lowering Ceremony
6 p.m.	Dinner
7:15 p.m.	Evening all-Camp activity
8:15 p.m.	Showers
9:30–10:30 p.m.	Lights out!

SAMPLE DAY CAMPER SCHEDULE

8–9 a.m.	Camper drop-off
8:45 a.m.	Flag-Raising Ceremony
9:15 a.m.–noon	Morning activity rotations
Noon	Lunch
1 p.m.	Pool lounge time – Splash around with your friends!
2–5:30 p.m.	Afternoon activity rotations
5:30–6 p.m.	Camper pick up

*Turtle Time and session activity schedules may vary by location.



campers both in individual and group settings. They model the Girl Scout Promise and Law and receive extensive training in a variety of topics (including youth development and risk management) so your girl will be successful throughout her summer camp adventure. We screen each applicant through in-depth interviews and multiple reference and background checks, as well as a drug screening. Counselors and staff go through 8+ days of online and on-site training, including CPR and First Aid, safety and risk management, emergency response, activity programming and outdoor skills, how to assist campers with homesickness and bullying, and much more. Staff who supervise specialized activities have additional training and qualifications.

CAMP PHOTOS AND ELECTRONIC MAIL WITH WALDOPHOTOS

This year, we are partnering with Waldo Photos for camper pictures and electronic mail! Parents and guardians will receive an email on how to sign up for the paid service that sends photos of your camper directly to your phone! The best part? 50% of the fee goes to GSWCF's Campership fund! All camper families may view photos for free by visiting waldophotos.com and entering your camp specific information, which will be emailed to you after registration. Waldo Photos also offers Waldograms™, or electronic mail to and from your camper for a small fee.

FINANCIAL INFORMATION

Deposits: A non-refundable deposit is required for each camp session. The deposit for day camp is \$25 per session. The deposit for overnight camp is \$50 per session. Full payment is required for all Summer Camp In a Box orders at the time of purchase.

Payment Plans: Payments can be made on camp balances in any amount at any time up to the deadline. All camps must be paid in full by May 15 for camps in June, and June 15 for camps in July. Failure to pay in full will result in deposit and space forfeited.

Financial Assistance: "Camperships" are available on an as-needed basis for registered GSWCF members whose financial circumstances might otherwise prevent them from attending camp. In order to apply for assistance, you must register and pay a deposit to hold your camper's spot in a session. Then apply for camperships online at gswcf.org/SummerCamp. **Deposits will be refunded if scholarship amount is not sufficient to meet your needs.** If your family cannot pay the deposit, please contact us at CustomerConnections@gswcf.org to discuss alternative options.

Changes, Cancellations and Refunds:

Requests for session transfers (space permitting) and cancellations must be made via email to CustomerConnections@gswcf.org three weeks prior to the session in order to be completed and/or receive a refund, **minus the deposit**. No refunds will be offered within two weeks prior to the start of the session **unless cancelled by GSWCF**, the camper is required to attend summer school (notice from school required), or due to illness (physician's note is required). We do not offer refunds for no-shows or campers leaving camp early due to behavior, homesickness, or health issues. Refunds are not offered for campers arriving at camp with head lice.

Have additional questions? Contact us at CustomerConnections@gswcf.org, call 1-800-881-GIRL (4475), contact our camp directors, or visit us online for more FAQ's at gswcf.org/SummerCamp.