

Troop Camping Registration Guide

Planning an adventure at one of our GSWCF properties? This guide will help you navigate the reservation process for overnight camping, activities, special programs, and equipment rentals.

Please review this guide before making your reservation. It includes important information about creating an account, reserving campsites, facilities, and equipment, registering for special programs, and completing the checkout process.

The reservation calendar displays **live availability**, meaning all current openings are shown in real time.

If a date or facility is unavailable, it is either **already booked** or **closed** for that day. Availability may change as reservations are modified or canceled, so we encourage you to check the calendar frequently for updates.

Before Troop Camping Registration Opens

If you do not already have an [account](#), we recommend creating one **before** troop camping registration opens. This will help ensure you're ready to reserve your campsite as soon as registration becomes available.

Create Your Account

When creating your account, be sure to select the correct **Customer Type**:

- **GSWCF Member**
- **Out of Council Member**
- **Non-Member**

After your account is created, the Customer Care team will receive a notification and will associate your Troop or Service Unit with your profile. Once your Troop or Service Unit has been added, you will be able to register for troop camping.

Reserving a Facility or Equipment

Step 1: Visit the Facility Rental Site

Navigate to the [GSWCF Facility Rental Site](#) and sign into your account.

Step 2: Search for a Camp

Search for your desired camp location and available facilities/equipment.

Once you are logged in, you will be able to view available reservation dates.

Step 3: Start Your Reservation

When you're ready to book:

1. Change the reservation type from **Individual** to **Troop/Service Unit**.
2. Select your associated **Troop** or **Service Unit** from the dropdown menu.
3. Select the dates you would like to reserve.
4. Click **Proceed**.



Welcome, Juliette | My Account | Sign Out

Home Reservations My Cart

Home > Reservations > Search results > Resource detail



Camp Wai Lani - He'e Nalu 3

Overnight Lodging

 Requires 1-12 attendees

 Camp Wai Lani
500 Wai Lani Rd
Palm Harbor, FL, 33683

 (813) 281-4475

 Customer Care Supervisor

Description: These air-conditioned units include buildings with electricity and lighting. Each building features a screened downstairs area with countertops, cabinets, equipment storage, and three picnic tables. An outdoor staircase leads to the second-story bunk room and bathroom. Each unit also includes an outdoor grill and one fire circle. Males may stay at this unit only if there are separate sleeping quarters and separate restroom facilities. Suitable for all levels. Capacity: 12

Reservation Rules

Who are you reserving for?

Individual

Individual

Troop/Service unit

Requires 1-12 attendees

Date

When?

Proceed

Camp Wai Lani - He'e Nalu 3

Overnight Lodging

Requires 1-12 attendees

Camp Wai Lani
500 Wai Lani Rd
Palm Harbor, FL, 33683

(813) 281-4475

Customer Care Supervisor

Description: These air-conditioned units include buildings with electricity and lighting. Each building features a screened downstairs area with countertops, cabinets, equipment storage, and three picnic tables. An outdoor staircase leads to the second-story bunk room and bathroom. Each unit also includes an outdoor grill and one fire circle. Males may stay at this unit only if there are separate sleeping quarters and separate restroom facilities. Suitable for all levels. Capacity: 12

Reservation Rules

Who are you reserving for?

Troop/Service unit

Test Troop 12345

✓ Test Troop 12345

Requires 1-12 attendees

Date

When?

Proceed

Step 4: Complete the Reservation Details

Enter the required event information, including:

- **Event Name** (Example: *Troop 12345 Camping*)
- **Event Type** (selected from the dropdown menu)

Answer all required questions before continuing.

- Select **Add to Cart** if you have finished selecting the facilities/equipment.
- Select **Add Resource** if you would like to reserve additional facilities/equipment before checking out.

⚠ Please review the information carefully before clicking the Add to cart button.

Reservation form

* Required fields

Event details

Who are you reserving for? *

Troop/Service u... ▼ Test Troop 12345 ▼

Event name *

Troop 12345 Camping

Event type * ⓘ

Troop Camping & Activities ▼

Booking information

■ Remove all resources

Camp Wai Lani - He'e Nalu 3 ✕

Fri Aug 14, 2026 3:00 PM - Aug 16, 2026 12:00 PM ⏏ 1 ➕ ✕

+ Add a booking

Troop 12345 Camping

Camp Wai Lani - He'e Nalu 3 1 booking
\$150.00

Fee summary

Subtotal \$150.00
Tax \$0.00
Total **\$150.00**

Add to cart

Add another resource

Please Note: Your troop camping reservation includes use of **only the buildings and program areas specifically reserved on your reservation**. All other buildings, facilities, and programs must be reserved separately and are subject to availability.

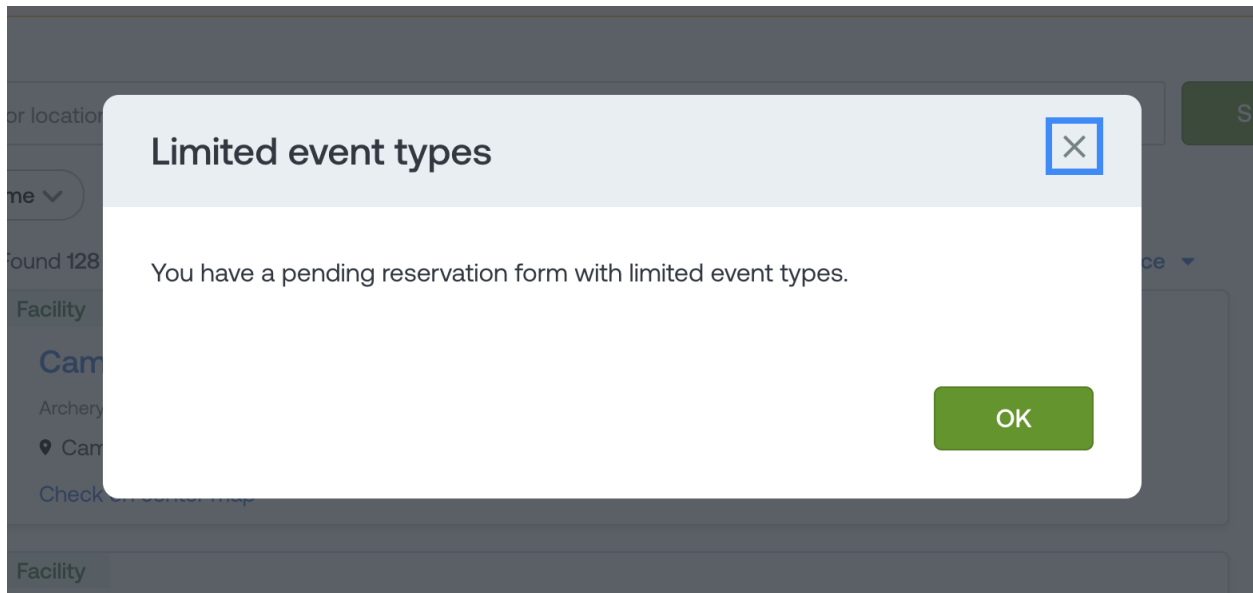
Special Program Reservations

The following activities **must be reserved separately** from your troop or service unit camping reservation:

- Equestrian Program
- Axe Throwing
- Challenge Course

These programs require additional information during checkout and approval from the appropriate program manager. As a result, they **cannot be included in the same shopping cart** as a troop or service unit camping/activity reservation.

If you attempt to reserve one of these programs in the same cart as your camping reservation, you will receive an error message like the one shown below.



Please remove any other facilities or equipment from your cart or complete your troop camping reservation first. You can then submit a separate reservation for the special program.

Please allow adequate time for your request to be reviewed. Reservations may be **approved or denied** based on program availability, staffing, and other requirements.

Checkout & Permit Approval

Once all your reservations have been added to your cart, proceed through checkout and submit payment.

After checkout:

- Your permit will initially display a **Pending** status.
- A Customer Care Specialist will review your reservation.
- Your permit will then be **approved or denied**.
 - For approved permits, the Camp Ranger will contact you by email with confirmation **1–4 weeks prior to your check-in date**.

If there are any scheduling conflicts, questions, or concerns regarding your reservation, including a **permit denial**, a Customer Care team member will contact you using the information associated with your account.

Customer Credits

GSWCF no longer maintains customer credits within the Facility Rental system. Existing credits have been removed from the reservation system and are now tracked by Customer Care.

If your account has **unexpired customer credits**, including **Troop Camping Credits** or credits issued as the result of a refund or program cancellation, we are happy to apply eligible credits to your reservation upon request. Credits must be valid at the time they are applied and cannot be redeemed after their expiration date.

How to Redeem Troop Camping Credits

1. Register your troop camping reservation through the Camp Reservation System.
2. After completing your reservation, email info@gswcf.org with:
 - a. Your **Permit Number**
 - b. The amount of **Troop Camping Credits** you would like to apply
3. A Customer Care Specialist member will verify your available credits and apply the eligible amount to your permit.

Please Note: If the total amount of eligible credits applied exceeds your permit balance, any remaining credit amount will be refunded to the original payment method used during registration. Please allow **2–3 weeks** for the refund to be processed.

Need Assistance?

If you have questions about creating your account, locating your troop, or completing your reservation, please contact Customer Care at 813-281-4457 or info@gswcf.org for assistance.